



100% of app dev requests met

Streamlined security administration

Faster service delivery



## HUK-COBURG

**INDUSTRY**  
Insurance

**CHALLENGE**  
Increase DBA productivity and accelerate time-to-market for new services.

**SOLUTION**  
BMC Catalog Manager for DB2, BMC Change Manager for DB2, and BMC Log Master for DB2 automate DB2 administration and give developers self-service access to the information they need.

BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage.  
**BMC – Bring IT to Life**

# HUK-COBURG (Germany) delivers new insurance services to 10MM customers with optimal developer self-service and automation

## BUSINESS CHALLENGE

With more than 10 million customers, HUK-COBURG is one of Germany's largest insurance providers. The company's database administration team strives to improve productivity and efficiency and deliver optimal service. Already tasked with managing an IT environment comprising two z10 machines, parallel sysplex four-way data sharing, and multiple images of DB2 databases and with over 200 developers who constantly need information on IBM® DB2® objects, the DBA staff was overwhelmed by requests for support.

## BMC SOLUTION

BMC Catalog Manager for DB2, BMC Change Manager for DB2, and BMC Log Master for DB2 have enabled DBAs to automate many of the tedious tasks associated with DB2 administration. Developers now have full access to the information and functions they need without having to involve the DBA team.

## BUSINESS IMPACT

BMC solutions have automated routine tasks and provided self-service access to DB2 object information to help HUK-COBURG application developers accelerate the delivery of new services to customers.

- Five DBAs easily manage the complex IBM® z/OS® DB2 environment due to the **higher productivity** enabled by task automation and developer self service.
- Catalog Manager's automation of time-consuming, error-prone tasks has **increased DBA and developer efficiency and accuracy.**
- Developers can now compare past and present DB2 object structures, **reducing contention on the original DB2 catalog.**
- **DB2 availability is higher** because developers can audit data changes, undo bad transactions, and migrate DB2 for z/OS data to other DB2 or relational database management systems without any downtime.

"Our goal was to automate many of the tedious tasks associated with DB2 administration and enable developers to find the information they need without support from the hard-pressed DBA team," says Wolfgang Zeus, senior DBA. "After we implemented BMC Catalog Manager in production, the satisfaction levels among the application development department went through the roof. Now our developers have full access to all the information and functions they need to fulfill their tasks."