



BMC Instructor-Led Online Training

BMC Education Services delivers our most popular, instructor-led courses online using the latest web conferencing technology and a high-performance online lab environment. Instructor-led online training provides a highly engaging and interactive training experience without the inconvenience and expense of traveling to a designated training center. Our experienced instructors ensure you receive the knowledge you need to maximize your software investment.

Key Benefits

- » No travel cost or hassles
- » Complete real-time lab exercises using the BMC global training lab environment
- » Live instructor for the complete duration of the course
- » Access to instructor help
- » Similar class hours to our standard course training
- » Same high-quality BMC course materials as our traditional classroom courses

BUSINESS RUNS ON I.T. I.T. RUNS ON BMC SOFTWARE.

Business runs better when IT runs at its best. Tens of thousands of IT organizations around the world — from small and mid-market businesses to the Global 100 — rely on BMC Software (NASDAQ: BMC) to manage their business services and applications across distributed, mainframe, virtual and cloud environments. BMC helps customers cut costs, reduce risk and achieve business objectives with the broadest choice of IT management solutions, including industry-leading Business Service Management and Cloud Management offerings. For the four fiscal quarters ended December 31, 2012, BMC revenue was approximately \$2.2 billion. Visit www.bmc.com for more information.

Business Challenge

Highly skilled IT professionals are required to gain knowledge on the BMC solutions and industry best practices that keep your organization running. However, with your team spread across the country and tight travel budgets, how do you keep everyone trained?

The BMC Solution: Instructor-led Online Training

Instructor-led online training is the perfect training method for virtual or geographically dispersed teams. This cost effective format enables your virtual team members to participate as a group in the same training sessions — from the convenience of their own desktops. In addition to the public courses listed on our website, BMC also offers private online courses on the same topics. Working directly with you, BMC will tailor these private courses to meet your specific business needs.

Both public and private online training courses are delivered by certified BMC instructors. The format of our training allows you to interact directly with the BMC instructor to ask questions or clarify the material. Our ILO courses are the same as those held in a classroom, including the course length, content and student materials. To participate, all you need is a high-speed internet connection to access the online classroom environment. Once online, you will have access to the same hands-on lab exercises used in BMC training centers. As an added benefit, you get 24x5 access to the global training lab for the duration of the class. This means you can spend additional time outside of normal class hours working with the software in a safe and secure environment.

Alignment with Best Practices

BMC Software is dedicated to developing and delivering best in class education. We focus on evolving quality “solution-based” classes around processes and technologies that help to enable our customer to optimize their IT infrastructure and at the same time discover how BMC solutions can solve contemporary business challenges.

For More Information

To learn more about BMC Education Services, contact your Account Manager or visit us at www.bmc.com/education.

