## bmc

# JDA Software cuts provisioning time from 60 days to 2 hours with strategic cloud management—and saves $500,000 annually

**87%** increased staff efficiency

**70%** increased productivity

**$500K/yr** saved on maintenance



**JDA Software**

**INDUSTRY**
Supply Chain Management

**CHALLENGE**
Deliver greater value at a lower cost for SaaS customers.

**SOLUTION**
**BMC Cloud Lifecycle Management, BMC BladeLogic Server Automation, BMC Capacity Optimization,** and **BMC End User Experience Management** enable automation, visibility, scalability, and compliance at every stage of the cloud lifecycle.

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BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage.
**BMC – Bring IT to Life**

## BUSINESS CHALLENGE

JDA Software is transforming supply chain management. By providing its more than 130 SCM applications via the cloud, JDA can deliver value more quickly, keep its solutions current, and let customers focus on their business metrics instead of their infrastructure. To fulfill its commitment to customer satisfaction and product innovation, JDA needs to keep its own cloud infrastructure running at its best.

## BMC SOLUTION

BMC BladeLogic Server Automation and BMC Cloud Lifecycle Management automate complete stack provisioning for each JDA customer environment based on hardware and software templates. BMC Capacity Optimization enables efficient scalability. BMC End User Experience Management provides a user-centric view of issues and remediation.

## BUSINESS IMPACT

BMC solutions help JDA deliver highly consistent, manageable, and reliable software-as-a-service (SaaS) solutions for its customers.

- **Time spent maintaining compliance has been cut in half**, saving nearly $500,000/year with further improvements expected
- An intelligent, closed-loop monitoring process with automated remediation has **reduced mean time to repair and increased staff efficiency by 87%.**
- Automated provisioning has **slashed onboarding time from 60–90 days to only 2 hours**, accelerating revenue.
- Integration with JDA's change, configuration, and incident management solutions has yielded a **70% increase in productivity.**
- Cloud Lifecycle Management helps JDA maintain **enough capacity to support its customers' seasonal fluctuations, without overspending** on excess capacity.
- The ability to **resolve issues faster and meet more aggressive SLAs** provides a competitive edge in the market.

"As we transform our business, we're also helping our customers transform theirs. And being part of that transformation makes JDA a very exciting place to be. Our partnership with BMC Software has helped us deliver better quality at a lower cost," says John Frazier, vice president of cloud services for JDA.

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